

Scrutiny Briefing Report to: Overview and Scrutiny Committee
(Adult Social Care and Health)

Date of Meeting: 4 September 2018

Subject: Update Report of Fiona Taylor, Chief Officer

Organisation: NHS South Sefton CCG and NHS Southport and Formby CCG

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Purpose/Summary

To provide Members of the Committee with an update about the work of NHS South Sefton CCG and NHS Southport and Formby CCG.

Recommendation(s)

Members of the Overview and Scrutiny Committee (Adult Social Care and Health) are requested to receive this report.

Update for Overview and Scrutiny Committee (Adult Social Care) September 2018

If you would like more information about any of the items contained in this update, if you have any questions about local health services, or any particular issues you would like to raise, please call 0151 317 8456.

Latest CCG assessments highlight ‘innovative’ work in Sefton

Both CCGs in Sefton have been praised in the latest annual assessment by NHS England for their innovative work in caring for some of the most vulnerable in our community. The Improvement and Assessment Framework (IAF) results for 2017-2018 were published in July. The IAF assesses CCGs against 51 wide ranging performance indicators in areas including financial management, clinical quality and leadership. The CCGs have each maintained a ‘requires improvement’ rating despite operating in an increasingly challenging environment. Highlighting key areas of strength and good practice, the assessment congratulated the CCGs on successfully implementing the Integrated Community Reablement and Assessment Service (ICRAS), which it recognised will meet the needs of some of the CCGs’ most vulnerable patients. In addition, NHS Southport and Formby CCG was praised for ‘notable’ improvements in cancer care, whilst NHS South Sefton CCG was congratulated for further ‘innovative’ practice through the Care Home innovation Programme, known as CHIP. Key areas of improvement for both CCGs include services around mental health and aspects of unplanned care, such as Delayed Transfers of Care. The overarching IAF results were followed in mid August with individual scores for cancer and maternity services. Both CCGs were rated ‘good’ against measures for cancer targets and ‘requires improvement’ for maternity services.

Update on financial performance

Both CCGs have continued to work on their financial plans, which address how they intend to return to meeting business operating rules in future years. Each CCG is predicting their position at the end of the financial year will be around £4m from their agreed closing target, so their longer term plans look at addressing this for future financial years and focus heavily on their quality innovation productivity and prevention programme. In addition, the CCGs are working with other commissioners and providers as part of the Sefton Transformation Programme to secure long term sustainability. Importantly, whilst the CCGs continue to explore every efficiency opportunity their priority is to ensure the quality and safety of services they commission is maintained.

Annual reviews focus on transformation

Combined annual general meetings and Big Chat engagement events for each CCG are taking place in September. The meetings are a chance for residents to hear about the CCGs' work to transform services as part of Sefton Health and Care Partnership and give their views about the plans. This year, there will be a marketplace of stalls promoting the range of health and wellbeing support available locally, which people will be able to browse before the main programme begins. The CCGs' performance and achievements from 2017-2018 will be on display and copies of their annual reports will be available for people to pick up at the events.

- NHS Southport and Formby CCG – Tuesday 11 September, 1pm to 4.30pm, Clifton Hotel, Southport
- NHS South Sefton CCG - Thursday 27 September, 1pm to 4.30pm, Bootle Cricket Club

Anyone wishing to attend is asked to call 0151 317 8456 to book their place or visit each CCG website for further options and information.

Good results for primary care in latest GP patient survey

The July 2018 national patient survey highlights good overall results for Sefton practices. Two practices have made it into the top 10 for Merseyside. They are 15 Sefton Road in south Sefton and the Christina Hartley Medical Practice in Southport. Both CCGs compare favourably to local and national counterparts for providing good overall experience. The survey, carried out by Ipsos MORI, invites patients to rate their practice for its performance across a range of categories from ease of making an appointment to support to help patients better manage long term conditions.

Extended access scheme prepares to launch

Providers have been appointed to run the new extended access scheme in Sefton from 1 October 2018, as part of the nationally directed service. The two GP Federations in Sefton have been awarded separate contracts to run each service following a recent procurement. They are now working on their mobilisation plans to be ready for the 'go live' date, and the CCGs are working closely with them to ensure patients views inform their plans on how the services are delivered. Updates will be provided as this work progresses.

Community anti-coagulation services

From 30 July 2018 the Royal Liverpool & Broadgreen University Hospital NHS Trust and Aintree University Hospital Foundation NHS Trust will jointly run the Sefton wide community anti-coagulation service following a re-procurement process. Patients will not experience any change to the service or to the venues it is currently delivered from as a result of this contractual change. It does however, mean that in future patients will also be able to choose from the additional venue of the Royal Hospital for their appointment if they prefer. The aim of the new service is to build on the already successful model for the community based management of patients taking oral anticoagulants. The partnership will enable greater flexibility and enhancements to the service over time, whilst providing patients with continuity of care from existing staff and venues.

NHS England nurses ‘impressed’ during visit to Sefton

The CCGs’ hosted a visit from two of the most senior nurses in England during July to showcase the good work going on across health in Sefton to improve the quality of care for patients. Hilary Garratt, CBE director of nursing at NHS England / deputy chief nursing officer England and Margaret Kitching, director of nursing at NHS England North / interim chief nurse at NHS Improvement, spent a day in the borough at the invitation of the CCGs’ and say they were impressed with the good work going on in the borough. They began with a tour of the intermediate care service at ‘Ward 35’, run by Mersey Care NHS Foundation Trust, where they spoke with frontline staff who care for patients referred to the ward for further rehabilitation after being discharged from hospital. They also heard about more areas of quality improvement work being carried out by Mersey Care’s other community based teams. The visitors then spent some time with the CCGs’ quality team to hear about the work they do to provide assurance around the safety, effectiveness and patient experience of the services commissioned. Hilary and Margaret’s visit concluded with meeting of representatives from other Merseyside CCGs and provider organisations, where they were able to hear more about how we work together towards improving and transforming the care of our residents in Sefton.

Safeguarding and looked after children inspection

At the end of July, inspectors from the Care Quality Commission carried out a week long review of the quality of health services for looked after children and the effectiveness of safeguarding arrangements for all children in Sefton. The review focused on services commissioned by the CCGs and NHS England will evaluate the experiences and outcomes for children, young people and their families who receive health services within the borough. Whilst the scope of the review did not cover the Local Safeguarding Children Board or Sefton Council, it may comment on those health services commissioned by the local authority. Inspectors were welcomed to the borough with a presentation from chief officer, Fiona Taylor who gave an overview of Sefton as a place and the CCGs’ work with partners and providers to commission safeguarding and looked after children services. Representatives from Sefton Council and service providers were present at the introductory session to answer questions and queries. During the week, inspectors went out to meet with providers, to look at how they deliver care and support for some of our most vulnerable children and young people. The review team’s report is expected later in the summer.

Young people have their say on local NHS

Your Youth Health Day in July saw pupils from Maricourt Catholic High School in Maghull and Southport’s Stanley High School work with Sefton Young Advisors, to learn which local NHS service is best for them if they are unwell or want some advice on their health and wellbeing. The event was organised by the CCGs’ joint Engagement and Patient Experience Group (EPEG), which brings together representatives from organisations including Sefton Council, Healthwatch Sefton and Sefton Council for Voluntary Service (CVS) to look at how the CCGs can better involve residents and partners in their work. Health commissioners were joined at the Formby event by staff from Sefton council to hear young people’s views about health care. The event saw pupils taken through everyday scenarios, how to lead a healthier lifestyle, and which NHS service to consider for a range of medical issues, ranging from when to get advice from local pharmacists and the NHS111 phone service for minor conditions, to when to call 999.

Next governing body meetings

Anyone with an interest in local health services is welcome to attend the CCGs governing body meetings, held in public on a bi-monthly basis. The next meetings take place in September and start at 1pm at the following venues and dates:

- NHS Southport and Formby CCG – Wednesday 5 September 2018, Family Life Centre, Ash St, Southport, Merseyside, PR8 6JH
- NHS South Sefton CCG - Thursday 6 September 2018, 3rd floor boardroom, Merton House, Stanley Rd, Bootle, L20 3DL

Visit the CCGs' websites for more about their work www.southseftonccg.nhs.uk or www.southportandformbyccg.nhs.uk, follow them on Twitter [@NHSSSCCG](https://twitter.com/NHSSSCCG) or [@NHSSFCCG](https://twitter.com/NHSSFCCG) or see a range of short films on You Tube for [NHSSSCCG](https://www.youtube.com/channel/UCNHS5CCG) or [NHS SFCCG](https://www.youtube.com/channel/UCNHS5CCG)